

Free Lunch and Learn – Welcome to the Optum Network

Attn: Health care professionals, hospital managers, office managers and staff.

We invite you to register for a free training webinar, so you have all the information you need to do business with us. Discover how to view claims, submit corrected claims or claim reconsiderations, and more.

By attending this webinar, you'll learn:

- How to use our online tools and resources to check member eligibility, submit claims and more
- Best practices for claims submission and timely filing
- How and when to authorize planned services
- How to resolve issues by reaching out to the right contacts
- How to access quick reference guides for answers to commonly asked questions



Registration is also available on the [Wisconsin state page](#) of Provider Express.

How to register:

Choose a session from the table below. Click on the Registration Link for your selected date and follow the prompts to complete your registration:

- First and last names of attendees
- Tax ID number (TIN)
- Email address
- You'll receive an email confirmation once you've registered

Register Today

Webinar schedule for health care professionals, hospital managers, office managers and staff:

Date	Registration Link
Friday 11/11/22 12 p.m. Central	Click here
Friday 11/18/22 12 p.m. Central	Click here
Friday 12/2/22 12 p.m. Central	Click here
Friday 12/9/22 12 p.m. Central	Click here

Questions? If you have questions, contact:

Sofia Vela Hayes – Sr. Provider Relations Advocate – WI at: sofia.vela.hayes@optum.com

We look forward to working with you.