



## **Provider Alert**

### **Portal Form Enhancement**

**2/15/2021**

Beginning February 15, 2021, the Virginia CMHRS request form will be upgraded to improve the provider experience. For 30 days, the retiring request form link will automatically direct providers to the new request form. Please save the new link for any requests moving forward as the retired form will be decommissioned March 8, 2021.

This change now allows provider to track and review prior submissions under their specific email. Please follow instructions within the form to access this new function.

No changes have been made to the actual content, questions or supporting documentation required.

Providers can locate the upgraded request form by visiting [providerexpress.com](http://providerexpress.com) > Our Network > State-Specific Provider Information > Virginia > VA CMHRS Request Form