



PROVIDER ALERT

Ohio ACT and IHBT Authorization Process Change

Dear Provider:

UnitedHealthcare Community Plan and Optum are excited to offer a training to our Ohio network on our new online authorization submission process.

Overview:

Training will provide a review of the online authorization process effective June 15, 2021, including clinical review and outcome communication around the following community-based services:

- Assertive Community Treatment (ACT)
- Intensive Home Based Treatment (IHBT)

Who Should Attend:

All Community Mental Health Center (CMHC) clinical, supervisory and administrative staff who submit prior authorization requests or manage ACT or IHBT.

To Learn More:

Please plan to attend one of the two live, one-hour webinar training sessions on the new authorization process shown below:

- Option 1: June 9, 2021 11:00 a.m. – 12:00 p.m.ET [Click here to join the meeting](#)
- Option 2: June 10, 2021 12:00 p.m. – 1:00 p.m. ET [Click here to join the meeting](#)

To Access the Training:

Go to: providerexpress.com > Our Network > State-Specific Provider Information > [Ohio](#)

Look for “Provider Alert: Ohio ACT and IHBT Prior Authorization Process Change” in the Announcements section. Links to the training sessions will be found within the document.

If you cannot make either training session, the training presentation will be posted on the [Ohio](#) page of providerexpress.com under “Training/Webinars” prior to the process transition for your review.