

## Provider Alert

### New Hampshire Commercial Business Coverage for Emergency Room Boarding Effective July 1, 2019

#### What is new?

As of July 1, 2019, pursuant to [RSA 417-F4](#), New Hampshire requires that following the completion of an involuntary admission certificate for or upon a voluntary psychiatric admission by a patient to an Emergency Room, Insurers will pay New Hampshire acute care hospitals and community-based designated receiving facilities a per diem rate for the boarding and non-medical care of a member awaiting psychiatric placement.

#### Who does this apply to?

- Acute care hospitals and community-based designated receiving facilities with a New Hampshire service address.
- Members with Fully Insured Commercial benefits who reside in the state of New Hampshire or who's account is situated (or issued) in New Hampshire, and who are receiving/awaiting services in a New Hampshire facility
- Members who are involuntarily or voluntarily admitted to an Emergency Room and who are awaiting psychiatric placement.

#### What do I need to know?

- Facilities are strongly encouraged to contact the member's Behavioral Health Plan to ensure administrative details including but not limited to:
  - Confirm that member's insurance is Fully-Insured Commercial versus Employer Self-Funded
  - Engage the Single Case Agreement process to contract for payment of boarding service to ensure efficient claims payment process
- Billing for Members other than Harvard Pilgrim Health Plan Members:
  - Use Revenue Code 169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Member's Behavioral Health Insurance Company
  - Bill other Medically Necessary Mental Health Services that occur while the member is being boarded on the same UB Claim Form Rev 169 is billed on.
- Billing for Harvard Pilgrim Health Plan Members:
  - Use Revenue Code 169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Harvard Pilgrim Health Plan, the member's Medical Insurance Company
  - Bill other Medically Necessary Mental Health Services that occur while the member is being boarded on the same UB Claim Form Rev 169 is billed on.

#### Where can I go for additional information?

Be sure to access the New Hampshire State Specific Provider Information page on Provider Express for additional information. Link: [Provider Express / Our Network / New Hampshire](#)

#### Need additional assistance?

- For Benefit or Clinical questions, please call the phone number on the back of the member's insurance card.
- For Contract or Credentialing questions, please contact Provider Services at 877-614-0484.