



## Learn More About Optum Pay

Throughout 2021, Optum Pay offered free access to premium level features for Massachusetts providers who enrolled for Automated Clearing House (ACH)/Direct Deposit. Beginning January 1, 2022, premium level access will have associated fees of 0.5% per consolidated payment (e.g., \$5 for every \$1,000 in payments). Fees are capped at \$2,000 per monthly billing cycle, per TIN, and taxes may apply.

To ensure that you don't incur unexpected fees, Optum Pay will be adjusting the access level for providers who are currently enrolled for premium level access to the "no cost option" basic level access effective January 1, 2022. If you would like to continue with premium access with the associated fees, you will need to enroll in that option on or after January 1, 2022.

If you are currently enrolled for Optum Pay basic level access, no further action is required on your part.

If you are currently receiving paper checks, we recommend enrolling for electronic payments due to their ease, security and efficiency. However, if you wish to continue receiving paper checks in 2022, no action is required on your part.

### ***What you need to know:***

Please take a few minutes to view this informational video from Optum Pay. We want you to make the most informed decisions about how best to manage your payments.

[Link to Optum Pay Informational Video](#)

