

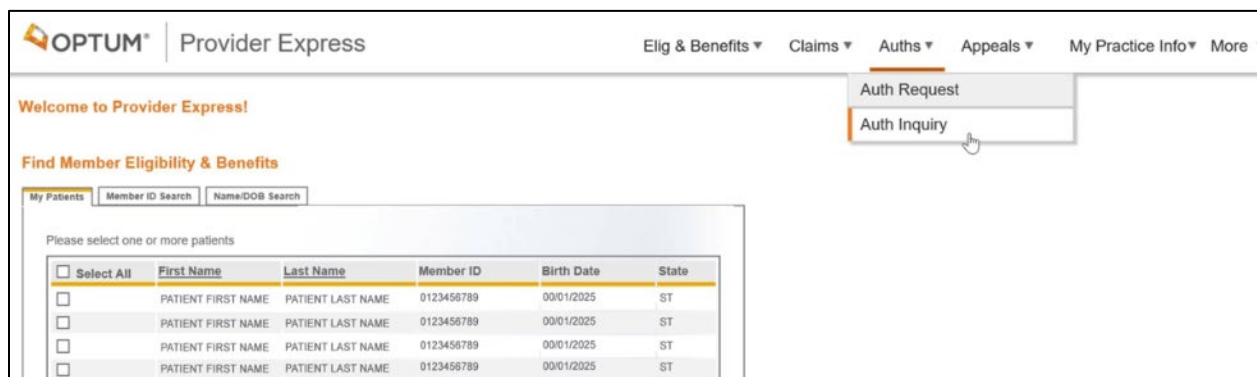


Optum Behavioral Health Rhode Island Medicaid Prior Authorization Approval Notice

Dear Facility/Provider:

Beginning on **September 1st, 2022**, Optum Behavioral Health will discontinue sending out Prior Authorization Approval Notices **via Fax** for Rhode Island BH Medicaid authorizations.

Prior Authorization Approvals can now be found by securely logging into your Optum [Provider Express Account](#), and navigating to the **Auth Inquiry page**. (Don't have an Account yet, go [here](#))



For more information on how to register for an Account on Optum's Provider Express, go [here](#). Or call the Provider Express Support Center at **1 866-209-9320** (toll-free) from 8 a.m. to 10 P.M. Eastern Standard Time.

For more information and training on how to perform an Authorization Inquiry, go [here](#).

Thank You
Optum Behavioral Health