

## California Facilities Offering Residential Programs ASAM Levels of Care 3.1 and 3.2-WM

In accordance with California requirements, fully insured California Health Plans must cover the levels of care described in the current American Society of Addiction Medicine (ASAM) guidelines, including ASAM 3.1 (“Clinically Managed Low-Intensity Residential Services”) and ASAM 3.2-WM (“Clinically Managed Residential Withdrawal Management”). This coverage applies to all dates of service on or after January 1, 2021.

### What this means for your facility:

**Authorization:** ASAM levels of care 3.1 and 3.2-WM are residential services which may require prior authorization in accordance with the member’s benefit plan. To obtain prior authorization for these services, please contact the number on the back of the enrollee or member’s Identification Card.

**Amending an Existing Agreement:** If your Facility Participation Agreement does not currently include these levels of care and your facility is appropriately licensed to provide ASAM level(s) of care 3.1 and/or 3.2-WM and you currently offer programs for these levels of care, we would like to discuss amending your existing Agreement with us to include these services. Please contact us at **1-877-614-0484**.

**Joining the network:** If your facility is appropriately licensed to provide ASAM level(s) of care 3.1 and/or 3.2-WM and you currently offer programs for these levels of care, please visit [providerexpress.com](https://providerexpress.com) > **Our Network > Facility or Hospital-Based and select “Click here to join”**. Complete and submit the online application to be considered for network participation. Our staff will reach out to you regarding the next steps in the process.

**Understanding how to obtain coverage and/or payment for members managed by Optum beginning January 1, 2021:** If you believe your facility provided ASAM 3.1 or 3.2-WM services to eligible members for dates of service on or after January 1, 2021 and the services were either denied or the claims not submitted, but you think they should have been covered please contact us at **1-866-556-8166**.