



PROVIDER ALERT

Change to Police/Firefighter Area of Expertise

April 2022

Alert Summary: This alert outlines a change to the “Police/Fire Fighters” area of expertise and requirements for a new expertise, “First Responders” to which providers may attest. If you meet the following criteria for the new area of expertise, “First Responders”, you may submit a signed attestation. The updated information and expertise will be included in the provider’s record and in the provider directory.

Optum routinely reviews treatment best practices to ensure that our policies, practices and care networks are aligned with the latest evidence-based medicine. Based on this review, Optum has determined that the expertise of “Police/Fire Fighters” will be retired and removed as an area of expertise. We are implementing a new designation of expertise in “First Responders” that requires specialized training. You are receiving this notice because you currently have a designated specialty of “Police/Fire Fighters” in your provider record.

What you need to do

If you have at least 2 of the following attributes, [please click here to complete, sign and return](#) an attestation to have “First Responder” added to your listed areas of expertise.

- First Responder culture training
- Experience working with First Responders (majority of practice)
- Advanced PTSD/EMDR or trauma informed care
- Substance abuse disorder certified/licensed
- Background as a First Responder
- Knowledge of continuing care resources in this specialization

Note: If you do not return the attestation, your designated expertise in “Police/Fire Fighter” will be removed from your provider record and will not be replaced with the expertise in “First Responders”.

If you have any questions regarding this change, please contact the Provider Service Line at 1-877-614-0484.

Thank you for your continued participation and the care and support you provide to our First Responders.