



October 22, 2020

Applicable to: Harvard Pilgrim Health Care (“HPHC”)

In accordance with Harvard Pilgrim Health Care, cost-sharing is to be waived for Harvard Pilgrim members as shown below:

Telehealth Services Cost-Share Waiver

- **Commercial/Medicare Supplement/Enhance** — effective 3/1/20; expired after 9/30/20 date of service; this waiver did not apply to HPHC client, Fidelity
- **Medicare Advantage** — for 105 CPT codes for behavioral health per CMS mandate; In-network and out-of-network (out-of-network only for those with out-of-network benefits); effective from 3/1/20 through 12/31/20 with Place of Service = 02 and/or modifiers 95, GT, GQ

Face-to-Face Routine Outpatient Cost-Share Waiver

- **Commercial/Medicare Supplement/Enhance** — effective 3/1/20; expired after 9/30/20 date of service; for all clients of HPHC except Clark University, FMR/VBO, Fidelity Investments, and HP Inc.
- **Medicare Advantage** — In-network and out-of-network effective from 3/1/20 through 12/31/20