



Long-Acting Injectable Medication

Resources available to ensure patients access their Long-Acting Injectable (LAI) Benefit

- **Providers must fill out the LAI form or call the LAI Call Center directly to initiate LAI processing**
 - The LAI Call Center answers questions for UnitedHealthcare members and providers
 - LAI medication can be shipped directly to the provider's office
 - Member's verbal consent to LAI Call Center is required for LAI billing and delivery
 - Allow up to 15 days for processing and delivery of LAI medication prior to appointment for injection (most requests for LAI are processed within several days)
 - For monthly injections, provider must call the LAI Call Center or fax the LAI form monthly
- The LAI Call Center is available for questions and requests to initiate LAI processing
 - Phone 855.427.4682
 - The LAI form to request LAI processing is available online
 - providerexpress.com
 - See LAI Enrollment Form
 - Fax: 866.926.0463
- Note: LAI processing is different than traditional pharmacy processing for oral medications and is frequently covered under the patient's medical benefit