

Change Index for OptumHealth Behavioral Solutions of California Network Manual – September 2022 edition *(with September 15, 2022 revisions)*

Distributed – September 2022

(NOTE: The change index does not include minor changes to content or formatting)

SECTION	PAGE	CHANGE TO CONTENT
Introduction	1	<ul style="list-style-type: none"> • Updated Tracy Davidson’s title to align with recent organization changes – now “President, Benefits and Services Optum Behavioral Health Solutions”
Employee Assistance Program (EAP) Procedures	13	<ul style="list-style-type: none"> • Updated title language in paragraph “How can I become an EAP provider” • Added clarification on being identified as an EAP provider in the directory
Network Requirements	40	<ul style="list-style-type: none"> • Updated information about Telemental Health (virtual visits) <ul style="list-style-type: none"> – Added sentence meeting the obligation of the Health and Safety Code 1374.14 (a) (1) provision – Optum will reimburse telehealth services on the same basis as in-person diagnosis, consultation, or treatment
Compensation and Claims Processing	84	<ul style="list-style-type: none"> • Compensation <ul style="list-style-type: none"> – Added sentence regarding the contract rate for admission for MH/SUD services