VA Medicaid EPSDT ABA Program

Quick Reference Guide

ID Card	
Clinician is Responsible for:	Verifying benefits/eligibility online at providerexpress.com or call the Behavioral Health number located on the back of the member's ID card • Obtaining authorization as necessary • Being familiar with the Network Manual located on our web site: providerexpress.com >Guidelines / Policies & Manuals> Network Manual

Prior Authorization	All autism services require prior authorization, except for initial assessment, 97151 & 97152:
	• Verify benefits/eligibility online at providerexpress.com or call the Behavioral Health number located on the back of the member's ID card
	• Prior Authorization can be obtained via Treatment Authorization Request Form and submitted either
	  o Online at https://optumpeeraccess.secure.force.com/ABAtreatment/
	  o Or via fax at 1-855-268-1542

Claims Paper Submission	Mail paper claims to: • United Healthcare, P.O. Box 5270, Kingston, NY 12402 • All autism provider services must be billed on a Form 1500 • Submission should occur within 365 days of date of service
Electronic Submission	Submit claims online through: • providerexpress.com • Payer ID for submitting claims is 87726
Claim Status	Claims status can be obtained by calling Customer Service Center: • 1-877-843-4366 • Or through the Web portal at uhcprovider.com
Claim Appeals	Claim appeals should be sent to: • Optum, Appeals and Grievances, P.O. Box 31364, Salt Lake City, UT 84131-0364 • Or via fax at 1-855-368-1542
Update Practice Info	You can update your practice information by contacting your designated Autism Network Manager.
Disclaimer	Information contained herein is subject to change. Please contact your Network Manager with any questions.
Network Management	Melanie Bishop, Specialty Network Manager Email: Melanie.r.bishop@uhc.com