



OPTUM™

# ICD-10 KNOWLEDGE BRIEFS

## Provider Express Claim Entry

Initial claim entry *or* resubmission following a denial or rejection

### Outpatient/Professional Claim Submission

- Must be an in-network provider & a registered user of Provider Express
- File MH/SA or EAP claims for many memberships\*
- Prevents basic ICD-10 transition submission errors
- Valid ICD-10 codes are loaded in the system
- Will not let you include both an ICD-9 and an ICD-10 code on one claim
- Will not let you bill an ICD code that is out of compliance with the Date of Service rules
- May use for resubmission following claim rejection or denial regardless of how the initial claim was submitted (paper or 837p)
- Fast, free, easy

#### Not a registered user?

- Click [First-time User](#)
- Follow instructions to obtain an Optum ID
- Get started

#### Already registered?

- Click [Log In](#)
- Select Claim Entry feature
- Get started

### Need help with Provider Express Claim Entry feature?

- Click [Claim Entry Guided Tour](#) for brief video overview
- Click [Claim Entry ICD-10 Update](#) for ICD Indicator info

\*Continue to use membership-dedicated claim entry portals or UnitedHealthcare Online, when applicable, for online claim submissions.