



Comparison of Available Features

Optum Pay Premium Level Access, Optum Pay Basic Level Access
and Provider Express

Feature	Optum Pay		Provider Express
	Premium Level	Basic Level	<i>providerexpress.com</i>
Access to claims payment data	36 months	13 months	24 months
Single portal access to multi payer remittance PDFs	Yes	Yes	Yes
Data options:			
• Downloadable 835	Yes	Yes	No
• Electronic Remittance PDF (data contained in 835 file)	Yes	Yes	No
• Payer's proprietary remittance PDF (includes data not contained in 835 file, such as state required disclosure language or proprietary remark/adjudication codes)	Yes	Yes	Yes
Third party billing support (reflects provider's access)	Yes	Yes	Yes
Number of new users	Unlimited	Unlimited	Unlimited
Administrative Management (controls access and data per user)	Yes	Yes	Yes
Payment search capabilities	Yes	No	Yes
Data bundling	Yes	No	No
Workflow management tools (sort claims based on reconciliation status and claim count per payment)	Yes	No	No
Fees	0.5% per payment ¹	No fee	No fee

¹ Optum Pay premium access is subject to fees based on the rate of 0.5% per total payment amount (e.g., \$5 for every \$1,000 in payments). Fees are capped at \$2,000 per monthly billing cycle, per TIN, and taxes may apply.